

# AT&T Enhanced Features

Your SIP Trunking network solution is now even better

The AT&T Enhanced Features package contains features that add further functionality to your AT&T IP Flexible Reach Service. Don't have call forwarding with your AT&T IP Flexible Reach? Add the AT&T Enhanced Features package and not only will you have call forwarding, but more than five additional features in one great package!

## **Enhanced Features line-side features**

- Account Codes
- Anonymous Call Rejection
- Authorization Codes
- Call Forwarding Always
- Call Forwarding Selective
- Call Forwarding Busy
- Call Forwarding Unreachable
- Configurable Calling Line ID
- Direct Inward Dial (DID) Policing
- Max DID Policing
- Scheduling
- Sequential Ringing
- Simultaneous Ringing

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A web-based Customer Portal is available for feature self-management and reporting. All you need is an internet connection and you can manage your features from anywhere at any time.

Many features can be managed from your desk phone by using star codes - very convenient to make changes on the fly.

In the event of a disaster, configure the Call Forward Unreachable feature and forward your AT&T IP Flexible Reach telephone number to a mobile phone, for example.

Charge your customers for your time. Set up the Account Code feature and run the Outbound Call detail report to gather the data you need to bill those customers!

Use the scheduling feature and automatically forward your calls to another telephone number outside of business hours.

Use Authorization Codes to block users from making calls such as international or intra-Enterprise.

Use the Bulk Management tool in the Customer Portal to configure features for more than one telephone number at a time. For example, if you want to configure call forwarding for up to 1000 telephone numbers, you can edit a template file and upload it all at once.

Use the reporting capability in the Customer Portal to get details about how features are currently set up for your users through the User Inventory report or get details about inbound calls through the Inbound Call Detail report, for example.

This is just part of the story. You get Trunk Call Routing features with your package. Trunk Call Routing features allow you to define call routing behavior that includes both call distribution and failover.

# **Trunk Call Routing features**

- Linear
- Most Idle
- Round Robin
- Percent Allocation

For a more uniform call distribution path, use the Round Robin feature and distribute those calls evenly across all the circuits.

For specified load balancing, use the Percent Allocation Trunk Call Routing feature.

#### **Hardware**

The AT&T Enhanced Features package uses the existing hardware that your IP Flexible Reach already provides.

#### **How It Works**

The AT&T Enhanced Features package rides on top of the AT&T IP Flexible Reach. Once the package is installed, you'll have access to the web-based Customer Portal to begin using your new features.

### **How To Order**

All of these features are included in the AT&T Enhanced Features package with one price point. Login to the AT&T Partner Exchange portal for more information on IP Flexible Reach and contact your Channel Account Manager for more details on how you can get the AT&T Enhanced Features package added to your IP Flexible Reach.

\* Limitations do apply to customer premises equipment that has not been certified.

